

# The Workplace Forum

1991-1998

#### Context for WF

"The quest for deriving greater value, productivity and creativity from the workplace is now firmly on the agenda for corporate decision makers..."

Francis Duffy, Chairman of DEGW, 1991

# The business workplace

- built environment as a business tool ...
- supporting new work processes...
- advances in technology...
- increased mobility ...
- more demanding user expectations...
- collaborative working ...

# The Workplace Forum

- user-focused research and learning association
- major corporations and government departments
- initiated in 1991 by DEGW
- "to advance best practice in the design and change management of the business workplace."

### What and How

- resource of knowledge about workplace design and change management...
- open exchange of information and enquiry...
- between business managers, faculty of academics and practitioners...
- various backgrounds and disciplines...
- learning collaboratively through case studies, visits and workshops
- website and online resource 1998

## Who (members)

- ABN Amro
- British Airports Authority
- BBC
- British Airways
- The Boots Company
- BP
- British Telecom
- DTZ
- Dutch Government Building
  Agency
- Irish Government Office of Public Works
- Irish Life and Irish Estates

- Jones Lang Lasalle
- Lendlease
- Lloyds TSB
- Marks and Spencer
- Norwich Union
- UK Government Home Office, Scottish Office, Ministry of Defence and Property Advisers to the Civil Estate
- Prudential Corporation
- Telecom Eirann

### Key themes

1991	The Procurement of Office Space and Services
1992	The spatial impact of information technology
1993	New technology, new organisational structures, new space
1994	"How Buildings Learn"; Property Performance Measurement
1995	Beyond facilities - learning from a Media city
1996	Workplace design: Global or tribal?
1997	Processes, environments and technologies for collaborative working
1998	Telework, mediaspaces and tele-collaboration